



**تاجوج للتوكيلات البحرية**  
**TAJOUJ SHIPPING AGENCIES**



## Introduction

Tajouj Shipping Agencies is a privately-owned company, specialising in the delivery of high-quality shipping, agencies, and marine services to customers worldwide.

Emphasising a long-term approach, innovation, ethics, and a strong human touch. Tajouj Shipping Agencies delivers a flexible and value-adding portfolio to help you achieve your strategic goals.

That commitment to quality is also reflected in our approach to vocational training, available to staff worldwide through Tajouj Group.

You – our customers – are central to everything we do. It is your ever-increasing demand for competitive solutions that drives us to refine, integrate and innovate our services to meet your needs.

Tajouj Shipping Agencies is one of the service providers of ship agencies, husbandry and many support services to ship owners and operators.

That breadth of expertise enables us to offer you a unique customised package of services to help your business grow and thrive ahead of competition. Our integrated solutions allow you to enhance operational efficiency, cost control – driving towards long-term growth. It's an unmatched combination of operational expertise, global reach, and strategic focus to achieve your strategy. We invest in the lasting partnerships, the tools and know-how needed to get the job done – efficiently and professionally.





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## About Us

We are in business to help your business thrive, even in challenging times.

Increasing complexity in global supply chains is making them inefficient, vulnerable, and unsustainable. At Tajouj Shipping Agencies our strategic vision is to become the Global Integrator, offering truly integrated logistics solutions that connect, protect, and simplify our customers' supply chains.

Tajouj Global provides bespoke, complete and integrated shipping and logistics solutions which is Established in 2006 to provide logistical support to the United Nations missions across Africa we are an approved vendor and a contractor to the United Nations, as our business grew we established Tajouj Trading FZE in October 2012 UAE. The combination of its local network with Tajouj Shipping Agencies which is established in Qatar August 2023 & Tajouj Shipping company in Sudan -Port Sudan established in October 2023, coverage with its global reach results in a unique ability to deliver unmatched services to meet the ever-changing expectations of the market. We provide a full range of shipping, and freight services including:

- Liner agency representation of container lines/General Cargo.
- Air freight; sea freight (FCL/LCL).
- Customs clearance (air, sea, and road)
- Project cargo clearance.
- Break bulk and dry bulk cargo carriers.
- Freight forwarding.
- Project logistics.
- Warehousing.
- Distribution.





## Values

We firmly believe that our shared values amongst our Employees, Partners and Clients impacts on our overall productivity, where we work and thrive by these seven keys values.

1. Uncompromising attitude towards safety and the environment
2. Teamwork and clear communication
3. Standardised and transparent systems
4. Trust and respect
5. Dependability and accountability
6. Integrity and commitment
7. Acknowledgement and rewards

## Vision

Our vision is to be recognised as a well-respected, progressive, and performance-driven organization enjoying leadership position in every business we associate with.

To provide leadership and innovation in global business and community life by delivering a flexible portfolio of services built on quality, safety, honesty, vigour and a commitment to long term business relationships.

To use technology and our global network to help our partners connect to a smoother, smarter ocean.

Providing a high-quality, technology-enabled global survey & inspection service built on a foundation of quality and governance that helps our clients achieve safety, commercial, and ESG excellence.

What sets us apart is our unrivalled combination of global and local expertise. Seamlessly connecting with our in-house survey teams and an extensive network of partners worldwide, we leverage valuable local knowledge and professional operational excellence.

## Mission

Tajouj Shipping Agencies is a worldwide service provider dedicated to build long-term relationships with customers, staff, and suppliers. We are committed to delivering integrated services to the Shipping, Logistics, Marine and related markets at the highest levels of quality and safety.

We commit ourselves towards building a forward-thinking and diversified organisation aiming to maximise the shareholders' value by continuously enhancing our business performance, delivering healthy financial results, and achieving sustainable growth. Provide a wide range of quality products and services at affordable prices and thus commit ourselves to the welfare of our customers, our channel partners and society at large.



Chairman

Shiekh Ali Thamer  
M J Althani

## Management Message

We are continuously striving to build an organisation that exceeds the expectations of all our customers through sustained business growth, creating more value for your choice of doing business with us and maintaining supreme standards of corporate governance.

We are committed to guarding our business through increased offering to our existing customers and through expanding our customer base in new business areas by penetrating unexplored geographies in sync with our long – terms vision.

Ours is a business built on a genuine passion for the sea and an unflinching commitment to people and communities.

Our financial strength, global reach, strong reputation and innovation enable us to expand in step with our customers worldwide, responding to our clients–customers’ needs and the changing demands of local, regional, and global markets.

To become a recognised world-class, customer-focused operator with a global portfolio to create long-term customers value.

We aim to continue fostering our strong belief in professionalism.

Our staff are the lifeblood of the company, they have commitment, passion, and loyalty, which, alongside unrivalled expertise.



CEO

Mr. Omer Elhaj Yousef





## Vessel Port agent



SERVICES

We're clients' eyes and ears in every port, safeguarding clients' interests. With Tajouj Shipping Agencies, you'll never be in the dark or pay more than you need to.

The group started with Tajouj Global for development and investment Co Ltd which was established in 2006 to provide logistical support to the United Nations mission across Africa. We are an approved vendor and a contractor to the United Nations. As our business grew we established Tajouj trading (FZE) Dubai in October 2013. The strategic location of Tajouj trading help us accomplish our mission and objectives in a timely manner and keep our customers happy. As our customers based expanded, we established Tajouj for development and investment's located Bamako Mali to help support our customers west Africa and help support the United Nations mission in west Africa.

Tajouj Qatar, part of the Tajouj global Group, is one of the leading providers of integrated shipping and logistics services.



## Freight Forwarding



Our contracts with many of the world's leading ocean carriers covering key trades to/from Asia, USA, Middle East, Europe, and Africa enable us to offer the best deals for your cargoes. Shipments can be loaded into containers for shipment, either as FCL (Full Container Loads) or LCL (Less than Container Loads) for secure delivery. Our consolidation services offer an economical option for smaller loads. One agent, global coverage.

Tajouj Group is one of the few global organizations with the resources, reach, expertise, and infrastructure to support shipping operations on a local, regional, and global scale.

Our global network of 10 owned offices and trusted partners elsewhere covers hundreds of locations worldwide. Our 24/7 operations are backed by in-depth local expertise and excellent relations with port authorities for fast and efficient vessel turnaround.

Tajouj Shipping Agencies range of international shipping services caters for all kinds of vessels, from container ships, bulk cargo carriers, Ro-Ro vessels and tankers to cruise liners and superyachts, and all cargo types from grains, cement, steel, minerals to hydrocarbon products, Aggregate Gabbro.

SERVICES





## Transportation



SERVICES

Regardless of your industry, your commodity, or your key markets, Tajouj Shipping Agencies has solutions that offer both small and large businesses the opportunity to grow. We serve our customers with frequent departures on all major trade lanes and inland services for a true end-to-end experience.



## Chartering



# SERVICES

We have an extensive network of contacts in the marine industry locally, regionally, and internationally. The network that 'Tajouj Shipping Agencies' developed within the local and international maritime industry has been very useful to be able to identify, secure and provide various types of small & medium range vessels. Depending on the requirement, these have been sourced out on voyage, period, and time charters to customers both local and international. We understand the varying needs of customers and so have ensured to serve them independent of their scale of operations. Our valuable relationships built over the years with many companies in the industry have quite helped us attain the capability of delivering this service in a short span.

The key benefits of our ship chartering services include:

- Extensive and specialized market knowledge
- Competitive prices
- Reliable product quality and availability
- Assured delivers to specification
- Innovative Contracting procedures
- Full third-party invoicing arrangement
- All embracing information service.
- Expert Marine commercial and contractual knowledge
- Industry sharing best practice.



## Crew Change



# SERVICES

- We provide a safe and secure service in all our locations and the service consists of the following elements:
- Transportation of arriving crew members in safe and reliable vehicles to their ultimate destination.
- Booking and scheduled internal flights – fixed wing and rotary to destination including offshore if required.
- Airline ticketing through in house travel agency to any destination worldwide, regionally or to domestic destinations.
- We will book clean and reputable hotels and accommodation as required by our principals and only use locations that we have inspected ourselves for high standards.
- We arrange medical treatment services.
- Liaison with crewing and owner's offices overseas to ensure all on-signers are aware of requirements for entry.
- Management of Visa applications including Letters of Invitation.
- Sending 'OK to board' messages to airline companies.
- Visas on arrival, meeting any arriving personnel.
- Assistance with immigration and customs formalities for incoming and outgoing crew members as per governments optic ports rules regulation's



## Marine Survey



SERVICES

We understand the critical importance of minimizing risk in the maritime industry. Our comprehensive survey and inspection services are meticulously designed to protect clients' assets, enhance operational efficiency, and ensure regulatory compliance. We offer a holistic approach that covers every aspect of the client's vessel's operations, allowing you to focus on what you do best – growing your business.

We as Tajouj Shipping Agencies provide access to a global network of highly experienced surveyors, comprised of ex-seafarers, Master Mariners, Chief Engineers, and Naval Architects. This dedicated team operates under a robust governance framework, ensuring that risks are not only detected but mitigated with utmost precision.



## Customs Clearance & Delivery



SERVICES



Wherever you go, Tajouj Shipping Agencies can provide clearances with the local know-how and global resources to guide your shipments through the customs clearance process and send them on their way to their destination.



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